

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number	:	10/002,508	Confirmation No.:	6178
Applicants	:	Ralph H. Reese et al.		
Filed	:	November 2, 2001		
Title	:	MACHINE ASSISTED SYSTEM FOR PROCESSING AND RESPONDING TO REQUESTS		
Art Unit	:	2614		
Examiner	:	PHAN, Joseph T.		
Docket No.	:	33267.00005.CON1		
Customer No.	:	36183		

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE UNDER 37 C.F.R. § 1.111

Dear Sir:

In response to the Office Action mailed March 21, 2006, Applicants respectfully request favorable reconsideration of the above-identified patent application in view of the following amendments and remarks, which are believed to place the above-identified patent application in condition for allowance. Applicants are submitting herewith a One-Month extension of time, along with the requisite fee.

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